



MARSHALL ★ COMMUNICATIONS

“We do more than satellite communications...”

**Consider yourself an out-of-the-box thinker who likes to wear many hats?
Interested in a challenging and rewarding career?**

If so, your opportunity is knocking! ...

Headquartered in Ashburn, Virginia, Marshall Communications Corporation is proud to be a leader in secure broadband satellite and IP multimedia services. We specialize in delivering value-added, end-to-end integrated satellite based telecommunications systems. Our goal is to provide the highest quality products and services at the most competitive prices. Due to growth, we are seeking a highly motivated, self-initiative and experienced Field Services Representative to join our talented team of professionals!

Field Services Representative (FSR)

In this role, we will rely on your out-of-the-box thinking and self-motivated personality to provide high-quality support to our customers. This FSR position provides satellite system support in all aspects of installation, technical operations, maintenance, and logistics movements. You will be required to travel throughout a combatant command. Must have experience in terrestrial and satellite communications systems, both commercial (Ku/Ka-Band) and government/military (X/Ku/Ka-band) applications and equipment. Works directly to support theater military/civilian customers to resolve problems that are moderately to highly complex on operational communications systems. Analyzes technical problems and makes recommendations based on input from the customer, and other subordinate contractors. Submit written and verbal reports. The FSR will report to the Lead Field Service Representative.

The following functions are key to the position:

- Monitor and identify potential failures in satellite communications.
- Installs, maintains tests, troubleshoots, and repairs, modems, switches, cables, and other telecommunications equipment in the field to ensure optimum network usage and quality.
- Responsive to customer needs to complete communication links.
- Works under general supervision where creativity and latitude is required.
- This position requires 100% travel OCONUS.

Qualifications:

Ideal candidates will possess an Associate's Degree in an engineering, IT, or related science field OR High School diploma or GED. Formal electronics training from: Technical School, or Class A or B military school in electronics or communications, or four (4) year electronics apprentice program. Formal electronics training, to include: Installation Tasks, Soldering, Cable Dressing, Cable Tray, Conduit, and Mkain/Repairing Connectors OR An Associate's Degree in an engineering, IT, or related science field.

- Four (4) years of practical work experience with the use of advanced information technology to develop and/or integrate complex data to include:
 - Expertise in two-way satellite communications (iDirect/DVB-RCS or similar), IP communications, computer hardware and Cisco routers and switches.
 - Experience with Network Operations, Installation, Testing & Commissioning
 - Must have in depth knowledge of RF equipment, IP, data equipment, terrestrial data equipment and thorough knowledge of all associated test equipment.

- Working knowledge of MPEG 4 (H.264) IP encoders
 - Working knowledge of Satellite IRD
 - Must be able to lift up to 75 lbs on a regular basis.
 - Excellent oral and written technical communications skills desired.
 - Prior military experience desirable.
 - Minimum of 8 years of broadband IP satellite service experience.
 - Minimum of 8 years of supervisory experience.
- Security Clearance and Other Requirements
 - Minimum DOD Security Clearance: SECRET (S)
 - DOD Medical Clearance
 - DOD Training Required

Benefits:

We offer a competitive pay in addition to:

- Paid time off
- Medical, dental, vision, disability and life insurance benefits
- Future growth opportunities and movement within company
- Exciting, challenging and family-oriented work environment!

To Apply:

<http://jobview.monster.com/Field-Services-Representative-FSR-Job-US-86578857.aspx>