



MARSHALL COMMUNICATIONS

“We do more than satellite communications...”

**Consider yourself an out-of-the-box thinker who likes to wear many hats?
Interested in a challenging and rewarding career?**

If so, your opportunity is knocking! ...

Headquartered in Ashburn, Virginia, Marshall Communications Corporation is proud to be a leader in secure broadband satellite and IP multimedia services. We specialize in delivering value-added, end-to-end integrated satellite based telecommunications systems. Our goal is to provide the highest quality products and services at the most competitive prices. Due to growth, we are seeking a highly motivated, self-initiative and experienced Field Services Representative to join our talented team of professionals!

Field Services Representative (FSR)

In this role, we will rely on your out-of-the-box thinking and self-motivated personality to provide high-quality support to our customers. The FSR provides satellite system support in all aspects of installation, technical operations, maintenance, and logistics movements. Knowledgeable in terrestrial and satellite communications systems, both commercial (Ku/Ka-Band) and government/military (X/Ku/Ka-band) applications and equipment. Works directly to support theater military/civilian customers to resolve problems that are moderately to highly complex on operational communications systems. Analyzes technical problems and makes recommendations based on input from the customer, and other subordinate contractors. Submit written and verbal reports. The FSR will report to the assigned customer, the MCC Project and Operations Manager.

The following functions are key to the position:

- Monitor and identify potential failures in satellite communications.
- Installs, maintains tests, troubleshoots, and repairs, modems, switches, cables, and other telecommunications equipment in the field to ensure optimum network usage and quality.
- Responsive to customer needs to complete communication links.
- Works under general supervision where creativity and latitude is required.
- Employee handles ongoing assignments, objectives, coordinates and sets deadlines/plans tasks in coordination with the customer and the assigned MCC Supervisor.
- This position requires 100% travel OCONUS.

Qualifications:

- Ideal candidates will possess a High School diploma. Bachelor's degree in Engineering, Information Systems, or Computer Science is preferred.
- Three (3) years of direct work experience with the use of advanced information technology to develop and/or integrate complex data to include:
 - Requirements analysis, project management procedures including out year budgeting for programs involving OMN, FMS, OPN, SCN, and RDT&E monies;
 - Development of contract schedules, out year planning and POM budgets, compliance planning and program planning.
 - Must have knowledge of DoD standards and regulations like the FAR, DFAR, OPM requirements, and other business related regulations.
 - Expertise in two-way satellite communications (iDirect/DVB-RCS or similar), IP communications, computer hardware and Cisco routers and switches.

- Experience with Network Operations, Installation, Testing & Commissioning
 - Must have in depth knowledge of RF equipment, IP, data equipment, terrestrial data equipment and thorough knowledge of all associated test equipment.
 - Working knowledge of Haivision Piranha, Novra Receivers
 - Must be able to lift up to 75 lbs on a regular basis.
 - Experience in staff writing and knowledge of the DoD deliberate planning process (e.g. development of operations orders or execution plans).
 - Excellent oral and written technical communications skills desired.
 - Prior military experience desirable.
 - Minimum of 8 years of broadband IP satellite service experience.
 - Minimum of 8 years of supervisory experience.
- Security Clearance and Other Requirements
 - Minimum DOD Security Clearance: SECRET (S)
 - CENTCOM Medical Clearance
 - CENTCOM Training Required

Benefits:

We offer a competitive pay in addition to:

- Paid time off
- Medical, dental, vision, disability and life insurance benefits
- Future growth opportunities and movement within company
- Exciting, challenging and family-oriented work environment!

To Apply:

<http://jobview.monster.com/Field-Services-Representative-FSR-Job-US-86578857.aspx>